

Limited Warranty

This limited warranty extends only to the original purchaser.

Vibrato, LLC., warrants this product against manufacturing defects for a period of 90 days from the original ship date. During this period, Vibrato, LLC., will repair, replace or refund the defective unit.

Shipping fees incurred from returns of a defective unit for under-warranty service in the first 90 days will be paid by Vibrato, LLC (rush shipping excluded).

All shipping fees both to and from Vibrato, LLC., following this 90 day period must be paid by the customer.

All returns should be sent via GROUND SHIPPING, and should be insured.

Vibrato, LLC., will not reimburse any rush shipments (overnight, rush, 2nd-day air, etc).

Customers outside of the United States are responsible for all shipping and handling charges within and following the 90 day warranty, including, but not limited to duties, import or export fees, etc.

Vibrato, LLC., will not be responsible for any international shipping to or from our facilities.

All original parts replaced by Vibrato, LLC., become the property of Vibrato, LLC.,.

Any after-market additions or modifications will not be warranted.

Any modifications void the warranty.

Warranty is void if any repairs are attempted by anyone other than Vibrato, LLC. Unauthorized tampering voids all warranties.

Vibrato, LLC., is not liable for any loss, cost, expense, inconvenience or damage that may result from use or inability to use the merchandise. Under no circumstances shall Vibrato, LLC., be liable for any loss, cost, expense, inconvenience or damage exceeding the purchase price of the merchandise.

The warranty and remedies set forth below are exclusive and in lieu of all others, oral or written, expressed or implied. No re-seller, agent or employee is authorized to make any modification, extension or addition to this warranty.

The above Limited Warranty is subject to the following conditions:

This warranty extends only to products distributed and/or sold by Vibrato, LLC. It is effective only if the products are purchased and operated in the USA. (Within the USA including US 48 States, Alaska and Hawaii.)

This warranty covers only normal use of the merchandise. Vibrato, LLC., shall not be liable under this warranty if any damage or defect results from (i) misuse, abuse, accident, neglect, deterioration, improper or unreasonable use or maintenance, improper shipping or installation; (ii) disasters such as fire, flood, lightning or improper electric current; or (iii) service or alteration by anyone other than Vibrato, LLC.; (iv) damages incurred through irresponsible use, or other non-recommended practices.

You must retain your bill of sale or other proof of purchase to receive warranty service.

No warranty extension will be granted for any replacement part(s) furnished to the purchaser in fulfillment of this warranty.

Return of Non-Defective Products

A non-defective product may be returned to Vibrato, LLC., within thirty (30) days of the invoice date for a refund of the original purchase price with the following amendments/fees:

Vibrato, LLC., will refund neither the original shipping cost nor the shipping and handling fees incurred from the products return.

If the original purchase was made under a "Free Shipping" promotion then a standard \$40 fee will be deducted from any return in counter to that offer.

No refund will be granted if the returned merchandise has been altered, modified, or not in its original, salable condition.

Any non-defective returns are subject to a 15% restocking fee, which percentage is taken from the final purchase price less any shipping or handling charges. Quantity purchases of five systems or more are not eligible for return.

To return a defective product under warranty, please contact : louis@vibratollc.com .

Returning Merchandise Policy:

If repairs are required, the customer must contact louis@vibratollc.com and provide proof of purchase. Any shipping costs after 90 days (starting from the original date of purchase) on any item returned for repair is the customers' responsibility.

No COD packages will be accepted.

For returns and/or repairs, pack the unit in its original box or a well-protected box with adequate padding. Vibrato, LLC., will not be responsible for shipping damage/loss of any product (a claim must be made with the carrier).

Upon receiving the unit, Vibrato, LLC., will repair or replace your unit (at Vibrato, LLC.'s discretion) and will ship it back to you within a reasonable amount of time (dependent on parts availability) via USPS Ground. The customer also assumes full liability for losses or damages resulting from shipping as well as all responsibility to pursue remuneration for such issues with their selected carrier.

For post warranty repair, the procedure is the same, however, you are responsible for shipping charges both ways, current labor (\$75 per hour if not under warranty), and the current price of part(s) used in repair.

WARRANTY EXCLUSIONS

Vibrato, LLC., accepts no liability for problems caused by after-market hardware modifications or additions. Vibrato, LLC., is not responsible for giving any technical support concerning the installation or integration of any component the customer did not pay Vibrato, LLC., to install. Vibrato, LLC., is not responsible for loss time, even with hardware failure. Vibrato, LLC., is not responsible for any loss of work ("down time") caused by a product requiring service. This warranty is null and void if the defect or malfunction was due to damage resulting from operation not within manufacturer specifications. It will also be null and void if there are indications of misuse and/or abuse. Vibrato, LLC., has the option of voiding the warranty if any one other than Vibrato, LLC., attempts to service the product. Vibrato, LLC., will not warrant any problems arising from an act of God (lighting, flooding, tornado, etc.), electrical spikes or surges, or problems arising out of hardware, software, or additional devices added to complement any system/component bought from Vibrato, LLC.,. Under no circumstances will Vibrato, LLC., be responsible for any refund or remuneration exceeding the original purchase price of the product less any shipping fees. Vibrato, LLC., will not be held responsible for typographical errors on sales receipts, repair tickets, instructions, or on our website. Vibrato, LLC., makes every effort to make sure all information on our website is correct.